

Benefit	Classic Included	Premier \$49/month	Elite \$89/month
Service Hours ^{*1}	Normal Hours	Normal Hours	Limited Extended Hours
Phone Support ^{*1}	Normal Hours	Limited Extended Hours	Limited Extended Hours
Email Support ^{*1}	Normal Hours	Limited Extended Hours	Limited Extended Hours
Priority Scheduling	N/A	2-4 Business Days	1-3 Business Days
Service Calls	Standard Rate	Two 1-Hr Site Visits	Four 1-Hr Site Visits Annually / \$820 value
Remote Support ^{*2}	Standard Rate	Annually / \$410 value	2-Hrs / \$220 value (Eight 15min in-house support calls annually)
Remote-In ^{*3}	Standard Rate	1-Hr / \$110 value (Four 15min in-house support calls annually)	1 man hour, \$110 value
Annual Cleaning & Inspection	Standard Rate	Standard Rate	1 Man Hour
Hardware Discount ^{*4}	Standard Rate	Standard Rate	5% Discount

**MOST
POPULAR**